Information Technology Resources Survey For Students

Thank you for your interest in completing this survey. Your response is sincerely appreciated. This survey is designed to evaluate the usage of technology at FSU and experiences with technology and other IT resources. Results of this survey will help the university develop future strategic plans and evaluate university compliance with Southern Association of Colleges and Schools (SACS) standards.

To assist you with considering the questions, a blank copy of this survey can be found online at http://its.fsu.edu/itsurvey. The survey should take less than 15 minutes to complete and be completed by April 22, 2013.

Please note that individuals acting as a college or business unit representative will be asked to complete more than one survey, one as a faculty or staff member and one specifically as a unit representative. Many of the questions differ for each role.

If you have questions regarding this survey, contact Ken Johnson at itsurvey@fsu.edu, or call the ITS Service Center at 850-644-HELP.

Thank you for your participation.

Michael Barrett   
Associate Vice President and Chief Information Officer   
Information Technology Services

Q1 What is your primary role at FSU?

* Student

Q2 Which of the following best describes your class standing?

* Freshman
* Sophomore
* Junior
* Senior
* Other (e.g., non-degree, graduate, post-graduate, etc.)

Q3 Please specify your primary campus location affiliation.

* Main Campus (includes all locations other than those listed below)
* Panama City, Florida
* Asolo Conservatory for Actor Training, Sarasota
* College of Motion Pictures, West Palm Beach
* College of Social Work, Gainesville
* College of Social Work, Jacksonville
* Panama City, Republic of Panama
* Online Distance Learning

Q4 Please indicate the personal computing devices you own and how important they are to achieving academic success.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Important | Neutral | Unimportant | Don’t Own |
| Laptop |  |  |  |  |
| Desktop |  |  |  |  |
| Tablet (iPad, Nexus, etc) |  |  |  |  |
| E-book Reader (Nook, Kindle, etc.) |  |  |  |  |
| Smartphone (iPhone, Android, Blackberry, etc.) |  |  |  |  |

Q5 As for those you own, how often do you bring your mobile devices to campus?

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | Never | Less than Once a Month | Once a Month | 2-3 Times a Month | Once a Week | 2-3 Times a Week | Daily |
| Laptop |  |  |  |  |  |  |  |
| Desktop |  |  |  |  |  |  |  |
| Tablet (iPad, Nexus, etc) |  |  |  |  |  |  |  |
| E-book Reader (Nook, Kindle, etc.) |  |  |  |  |  |  |  |
| Smartphone (iPhone, Android, Blackberry, etc.) |  |  |  |  |  |  |  |

Q6 If your laptop needs to be repaired or you need help troubleshooting software problems, would you be interested in obtaining free and low cost technical support from FSU Information Technology Services?

* Yes
* No

Q7 Thinking about your college experience within the past year, how many of your instructors...

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | None | Some | Most | All |
| ...effectively use technology to impact your academic success? |  |  |  |  |
| ...require you to use technology to impact your academic success? |  |  |  |  |
| ...provide you with adequate training for technology used in courses? |  |  |  |  |
| ...have adequate technical skills for carrying out course instruction? |  |  |  |  |
| ...have used technology to aid your understanding of course materials and ideas? |  |  |  |  |

Q8 How important is it to you that the university make available technology to help you learn, study or complete coursework?

* Not at all Important
* Not Very Important
* Moderately Important
* Very Important
* Extremely Important

Q9 What type of technology or IT services would you use if made available by the university to help you learn, study or complete coursework?

Q10 How important is it to you that you become better skilled at using available technologies to learn, study or complete coursework?

* Not at all Important
* Not Very Important
* Moderately Important
* Very Important
* Extremely Important

Q11 Please indicate your level of agreement with the following statements.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
| I get more actively involved in courses that use technology. |  |  |  |  |  |
| By the time I graduate, the technology I have used in my courses will have adequately prepared me for the workplace. |  |  |  |  |  |
| My institution's technology services are available when I need them for my coursework. |  |  |  |  |  |
| I do or will skip classes when materials from course lectures are available online. |  |  |  |  |  |
| I do or will skip classes when a video of the lecture is available online. |  |  |  |  |  |
| When I entered college, I was adequately prepared to use technology needed in my courses. |  |  |  |  |  |
| I learned about technology provided by the university during the new student orientation and through information provided by the university and college IT staff. |  |  |  |  |  |
| Technology makes me feel more connected to what's going on at the college/university. |  |  |  |  |  |
| Technology makes me feel connected to other students. |  |  |  |  |  |
| Technology makes me feel connected to instructors. |  |  |  |  |  |
| Technology elevates the level of teaching. |  |  |  |  |  |
| Technology helps me achieve my academic outcomes. |  |  |  |  |  |

Q12 Tell us one thing that Florida State University can do with technology to better facilitate or support your academic success.

Q13 Please provide any additional comments you have regarding this survey and FSU's use of technology.