Information Technology Resources Survey For Faculty

Thank you for your interest in completing this survey. Your response is sincerely appreciated. This survey is designed to evaluate the usage of technology at FSU and experiences with technology and other IT resources. Results of this survey will help the university develop future strategic plans and evaluate university compliance with Southern Association of Colleges and Schools (SACS) standards.

To assist you with considering the questions, a blank copy of this survey can be found online at http://its.fsu.edu/itsurvey. The survey should take less than 15 minutes to complete and be completed by April 22, 2013.

Please note that individuals acting as a college or business unit representative will be asked to complete more than one survey, one as a faculty or staff member and one specifically as a unit representative. Many of the questions differ for each role.

If you have questions regarding this survey, contact Ken Johnson at itsurvey@fsu.edu, or call the ITS Service Center at 850-644-HELP.

Thank you for your participation.

Michael Barrett
Associate Vice President and Chief Information Officer
Information Technology Services

Q1 What is your primary role at FSU?

❍ Faculty

Q2 Please specify your primary campus location affiliation.

❍ Main Campus (includes all locations other than those listed below)
❍ Panama City, Florida
❍ Asolo Conservatory for Actor Training, Sarasota
❍ College of Motion Pictures, West Palm Beach
❍ College of Social Work, Gainesville
❍ College of Social Work, Jacksonville
❍ Panama City, Republic of Panama
❍ Online Distance Learning

Q3 How are you and/or your unit using technology to meet objectives and support your mission?

Q4 Student Learning involves activities and technologies used by students to enhance their knowledge, skills, behaviors and values. How are you and/or your academic unit using technology to enhance student learning? Please provide an overall description and specific examples.

Q5 Are you provided access to the technology needed to achieve your objectives?

❍ Yes
❍ No

Q6 Are you provided with the training and other resources needed to effectively use technology to achieve your objectives?

❍ Yes
❍ No

If you answered No to Q6.

Q7 You indicated that you are not provided with the technology and/or training needed to achieve your objectives. Does this negatively impact your ability to provide instructional and student learning activities?

❍ Yes
❍ No

Q8 How satisfied are you with the resources provided by ITS, ODL or University Libraries to support activities that ARE instructional and student learning-related?

Instructional Activities refers to teaching and teaching-related activities such as curriculum development; preparing for and conducting class meetings, including laboratory, studio, clinical or practicum; developing instructional materials; preparing and grading assignments and examinations; and conferring with students about coursework.

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Use
Web Conferencing	❍	❍	❍	❍	❍	❍
University-Provided Email	❍	❍	❍	❍	❍	❍
Wired Network Connectivity	❍	❍	❍	❍	❍	❍
Wireless Network Connectivity	❍	❍	❍	❍	❍	❍
Server Hosting (virtual and physical)	❍	❍	❍	❍	❍	❍
File Storage	❍	❍	❍	❍	❍	❍
ITS Service Desk / Help Desk	❍	❍	❍	❍	❍	❍
ITS (CTS) Desktop Support	❍	❍	❍	❍	❍	❍
Software Training (FSU-hosted instructor led classes, lynda.com, Microsoft eLearning)	❍	❍	❍	❍	❍	❍
Computer Labs	❍	❍	❍	❍	❍	❍
Lecture and Event Capture	❍	❍	❍	❍	❍	❍

(Tegrity and MediaSite)						
Streaming Media Server (RealNetworks / ITS VH1 server)	❍	❍	❍	❍	❍	❍
Technology Enhanced Classrooms	❍	❍	❍	❍	❍	❍
Audience Response System (iClicker and Turning Point)	❍	❍	❍	❍	❍	❍
Learning Management System (Blackboard)	❍	❍	❍	❍	❍	❍
Streaming Media through Blackboard (using Kaltura)	❍	❍	❍	❍	❍	❍
Anti-Plagiarism Software (SafeAssign and Turn It In)	❍	❍	❍	❍	❍	❍
Course Development Support and Training provided by ODL	❍	❍	❍	❍	❍	❍
Blackboard Help Desk	❍	❍	❍	❍	❍	❍
Digital Media Tools	❍	❍	❍	❍	❍	❍
A/V for Student Checkout	❍	❍	❍	❍	❍	❍
Study Rooms	❍	❍	❍	❍	❍	❍
Public Access	❍	❍	❍	❍	❍	❍

Computers Online Reference and Support Resources	○	○	○	○	○	○

Q9 Do you believe faculty have adequate training opportunities to learn the technologies they are expected to use?

○ Yes
○ No

Q10 What type of unique or innovative technologies and technology initiatives are offered by your academic unit to improve instructional activities and student learning? This includes learning tools or systems related to your specific fields and disciplines.

Q11 Please indicate to what degree the following statements apply to you and your instructional activities.

	Never	Some of the Time	Most of the Time	Always
I effectively use technology to impact student academic success.	○	○	○	○
I effectively use technology to impact my professional career.	○	○	○	○
I require students to use technology to impact their academic success.	○	○	○	○
I provide students with adequate training for technology used in courses.	○	○	○	○
I have adequate technical skills for carrying out course instruction.	○	○	○	○
I have used technology to aid in understanding of course materials and ideas.	○	○	○	○
I am provided with adequate training for technology used in courses.	○	○	○	○
I am using or am interested in using lecture capture and other technologies to make audio and video available to students.	○	○	○	○

Q12 How important is it to you that MORE technology is available to help students learn, study or complete coursework?

- ◯ Not at all Important
- ◯ Not Very Important
- ◯ Moderately Important
- ◯ Very Important
- ◯ Extremely Important

Q13 How important is it to you that BETTER technology is available to help students learn, study or complete coursework?

- ◯ Not at all Important
- ◯ Not Very Important
- ◯ Moderately Important
- ◯ Very Important
- ◯ Extremely Important

Q14 How important is it to you that you become better skilled at using available technologies to teach?

- ◯ Not at all Important
- ◯ Not Very Important
- ◯ Moderately Important
- ◯ Very Important
- ◯ Extremely Important

Q15 How important are the following resources/tools to achieving your success as an instructor?

	Not Important	Not Very Important	Moderately Important	Very Important	Extremely Important	Desirable but Not Available
University Library Websites and Digital Reference Resources	○	○	○	○	○	○
Blackboard	○	○	○	○	○	○
Web-Based Citation / Bibliography Tools (Endnote, Citeulike, Ottobib, Etc.)	○	○	○	○	○	○
www.fsu.edu Websites for General University-Wide Information	○	○	○	○	○	○
Specific College / School Websites	○	○	○	○	○	○
E-Portfolios	○	○	○	○	○	○
E-Books or E-Textbooks	○	○	○	○	○	○
Locally Installed on Your Computer or Classroom Computers Word Processing, Spreadsheets and Presentation Software (Word, Excel,	○	○	○	○	○	○

PowerPoint, Etc.)						
Web-Based Word Processing, Spreadsheets and Presentation Software (Word, Excel, PowerPoint, Google Apps, Etc.)	○	○	○	○	○	○
Multimedia and other Presentation Technology in Classrooms	○	○	○	○	○	○
Lecture Capture Technology to Record Lectures	○	○	○	○	○	○
Wireless Network	○	○	○	○	○	○
Projectors and other Multimedia Equipment in Classrooms	○	○	○	○	○	○

Q16 Please indicate your level of agreement with the following statements?

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Technology enriches instructional activities and student learning.	○	○	○	○	○
My institution's technology services are available when I need them.	○	○	○	○	○
Students do or will skip classes when materials from course lectures are available online.	○	○	○	○	○
Students do or will skip classes when a video of the lecture is available online.	○	○	○	○	○
Students are adequately prepared to use technology needed in my courses.	○	○	○	○	○
Technology helps me be aware of what's going on at the college/university.	○	○	○	○	○
Technology helps me stay connected to students.	○	○	○	○	○
Technology helps me stay connected with other faculty.	○	○	○	○	○
Technology elevates the level	○	○	○	○	○

of teaching.					
Technology helps me achieve my professional goals.	○	○	○	○	○

Q17 Tell us one thing that Florida State University can do with technology to better facilitate or support your success at the university.

Q18 Tell us one thing that Florida State University can do with technology to better facilitate student learning.

Q19 Please provide any additional comments you have regarding this survey and FSU's use of technology.